



Profile

A global leader in application, remote infrastructure, Business Process Outsourcing (BPO) and Knowledge Process Outsourcing (KPO) services

Headquarters in Bangalore, India

24,000 employees across 29 offices worldwide

Industry

Infrastructure technology, applications services and business process outsourcing

Websense Integration

Websense Web Security™

“With the Websense real-time security alerts so regularly updated it has become easy for us to ensure that we are too.”

Surajit Sarkhel

Associate Leader of Information Security, MphasiS

case study: MphasiS

MphasiS Minimises Corporate Risk and protects business and employees from Web threats with Websense

Overview

MphasiS is a global leader in application, remote infrastructure, BPO and KPO services. The organisation delivers business improvements in performance for its clients through a combination of technical proficiency, domain and process knowledge.

Headquartered in Bangalore, India, the organisation has over 33,000 employees based across 29 offices in nine countries and is recognised for its expertise across the banking, financial services, insurance and technology industries.

The Problem

With 6,000 users accessing the Internet on a daily basis, MphasiS recognised that it needed to increase the protection of its network from malicious threats and ensure that Web access was secure and productive.

The organisation needed to be confident that it was complying with its legal, regulatory and contractual agreements. “We have SLA’s with our clients and in order to deliver on these, we needed to keep our Internet access safe,” said Surajit Sarkhel, Associate Leader of Information Technology.

In addition, MphasiS recognised that, while a number of its employees needed access to the Web, it was important that the time spent online by employees was in line with its Acceptable Use Policy.

The Solution

MphasiS decided to implement Websense Web Security to safeguard and manage Internet access across its offices in India.

Websense Web Security protects the organisation against malicious mobile code, spyware phishing attacks, bots, and other threats. Incorporating the intelligence of the Websense ThreatSeeker™ network, which scans the Internet and reviews one billion pieces of content daily to proactively search for threats, Websense Web Security blocks known and new threats within minutes of discovery.

The Websense ThreatSeeker network adaptive security technology uses more than 50 million real-time data collecting systems that continuously monitor Internet content – including new and dynamic content – for emerging threats. The ThreatSeeker Network feeds this intelligence into its Web security, messaging security and data loss prevention solutions. As a result, Websense is able to adapt to the rapidly changing threat landscape at speeds not possible by traditional security solutions and basic email filtering solutions.

Challenge

Manage Web security, comply with legal, regulatory and contractual agreements and reinforce corporate Web policy

Solution

Websense Web Security

Benefits

Effective Web security and flexible policy control

About Websense

Websense, Inc. (NASDAQ: WBSN), a global leader in integrated Web, data and email security solutions, provides Essential Information Protection™ for approximately 44 million product seats under subscription. Distributed through its global network of channel partners, Websense software and hosted security solutions help organisations block malicious code, prevent the loss of confidential information and enforce Internet use and security policies. For more information, visit www.websense.com.

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For MphasiS the real-time security alerts have been extremely beneficial. The regular updates enable the company to stay abreast of the latest threats and ensure so they can be confident there will not be any negative impact on its network security.

“With the real-time security alerts so regularly updated, it has become easy for us to ensure that we are too.” said Surajit Sarkhel, Associate Leader of Information Technology.

With Websense, MphasiS also has the ability to manage and configure different Web policies depending on the user. Through the simple creation of access policies, the organisation is now able to prevent access to specified sites dependent on the user and their needs.

The Results

With Websense Web Security, MphasiS is confident that while it is protecting its own network, it is also operating within its compliance and contractual requirements.

The organisation is now also able to better manage the time which is being spent online by employees and can be certain that they are both safeguarded and automatically working within its Acceptable Usage Policy.

For a free evaluation of all Websense products or to view our online demos, visit www.websense.com/evaluations.