



## Profile

Provides surface and air transport services worldwide

Three operating divisions - airfreight, ocean freight and international moving and storage

25 offices and 750 members of staff worldwide

## Industry

International freight and logistics

## Websense Integration

Websense Web Security™

“We initially trialed a number of different solutions before making a final decision and choose Websense due to its exceptional performance levels and security.”

### Adam Morris

Systems Engineer,  
Davies Turner

case study: Davies Turner

## Davies Turner maximises protection against Web threats and automates usage policies with Websense

### Overview

Founded 140 years ago, Davies Turner provides international surface and air transport services. The group, which remains family owned and managed, specialises in air cargo and surface freight forwarding, warehousing, distribution, custom clearance and consultancy.

Since 1990 the group has doubled its number of branches in the UK and Ireland, as well as expanding its worldwide network of overseas partners. Having built a strong reputation for maintaining high standards in service and customer care, Davies Turner is now recognised as one of the UK's leading multi-model freight forwarding groups.

### The Problem

With 500 Web users across the group, the IT team at Davies Turner needed to protect its network from malicious threats and ensure employee Web access was secure, safe and productive.

“Due to the nature of freight services and the level of online tracking required, our employees are regularly using the Web for everyday tasks,” says Adam Morris, Systems Engineer at Davies Turner. “While Internet access is important to our business, it is also vital our network is protected from the threats the Web presents on a daily basis. With different user requirements across a number of offices, it was a challenge we knew we needed to address.”

In addition, Davies Turner had recognised that it needed to improve the management of the Web sites its employees were spending time visiting during working hours. Following a request from the HR team for increased insight and reporting of time spent online, it quickly became apparent that the organisations current solution could not provide the level of information required.

### The Solution

To better safeguard and manage Internet access, Morris took the decision to implement Websense Web Security™.

“Our previous solution was no longer effective for an organisation of our size - it was not particularly user-friendly and could not provide the depth of information on Internet usage we required,” says Morris. “We initially trialed a number of different solutions before making a final decision and choose Websense due to its exceptional performance levels and security.”

Websense Web Security protects organisations against malicious mobile code, spyware phishing attacks, bots, and other threats. Incorporating the intelligence of the Websense ThreatSeeker Network which scans the Internet and analyses one billion pieces of content daily to proactively search for threats, Websense Web Security blocks known and new threats within minutes of discovery.

The Websense ThreatSeeker™ Network adaptive security technology uses more than 50 million real-time data collecting systems that continuously monitor Internet content - including new and dynamic content - for emerging threats. The ThreatSeeker Network feeds this intelligence into its Web security. As a result, Websense is able to adapt to the rapidly changing threat landscape at speeds not possible by traditional security solutions.

#### Challenge

Manage Web security across different user groups and improve reporting tools

#### Solution

Websense Web Security™

#### Benefits

Increased Web security combined with flexible enforcement of corporate Web policy and insightful reporting

## About Websense

Websense, Inc. (NASDAQ: WBSN), a global leader in integrated Web, data and email security solutions, provides Essential Information Protection™ for approximately 44 million product seats under subscription. Distributed through its global network of channel partners, Websense software and hosted security solutions help organisations block malicious code, prevent the loss of confidential information and enforce Internet use and security policies. For more information, visit [www.websense.com](http://www.websense.com).

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“Having protection from the latest Web threats is important to us. We wanted peace of mind that our network was secure and that we were using the latest technology,” said Morris.

### Customised Reporting

A key requirement for Davies Turner was effective reporting tools – something which had not previously been available to the IT and HR departments. Through exceptionally granular and efficient reporting, Websense enables the organisation to create both in-depth and generic overviews which can help detect potential misuse and highlight Web security loopholes that need to be addressed.

“Websense has enabled us to develop a far more insightful and effective reporting structure,” says Morris. “Alongside ensuring that our Acceptable Usage Policy is being automatically adhered to, our HR team now has a greater understanding of how the Internet is being utilised by employees and enables them to manage any issues there may be.”

### Flexible Policy Creation

Davies Turner has many different user needs across a number of sites and the ability to easily configure different Web policies was vital.

“Creating access policies is very straightforward with Websense,” says Morris. “Different levels of management have different Web needs and we are able to set these user groups very simply and effectively. In addition, we were keen to prevent access to certain sites during core working hours and we have been able to develop policies which allow employees access to, for example, social networking sites only during lunchtime.”

## The Results

Websense enables Davies Turner to have complete confidence in their Web security and to manage its users with ease.

“The usability and flexibility has had a real impact on the business, We now have a granularity of detail which has simplified the process of setting policies and making informative decisions when categorising Internet users.” says Morris. “With the Internet constantly evolving and new Web threats increasingly difficult to keep on top of, we have been impressed with Websense and the protection it provides.”

For a free evaluation of all Websense products or to view our online demos, visit [www.websense.com/evaluations](http://www.websense.com/evaluations).