



## Profile

A leading provider of wealth management and financial protection products and services

Part of the global AXA group

Over 3,000 employees

## Industry

Financial Services

## Websense Integration

Websense Email Security™

“Websense Email Security protects AXA Australia’s staff from spam and viruses, cutting over 85,000 of these email threats each week.”

## Camille Livera

Platform Engineer,  
AXA Australia

case study: AXA Australia

# Advanced Filtering Technology of Websense Email Security Gives AXA Greater Control over Material Reaching Employee Desks

## Overview

AXA Australia is a market leader in financial services, delivering a broad range of products to help individuals and businesses reach their financial goals. Part of the Global AXA Group, AXA Australia has been helping Australians provide for their financial future for over 100 years.

## The Problem

AXA Australia needed an email security solution that supported their existing policies on employee email use without impeding the flow of information.

Platform Engineer, Camille Livera, says that AXA Australia had recognized the importance of protecting staff from inappropriate email content for many years, but it was becoming increasingly difficult to respond to the unique requirements of the company using their existing software.

With over 3,000 employees relying on email, incorrectly quarantined emails negatively impacted productivity. AXA needed the ability to tailor its filtering settings to working requirements and new situations as they arose, while still keeping unsuitable content at bay.

## The Solution

AXA Australia chose Websense Email Security to deliver an email solution which operates in line with existing policies.

Websense Hosted Email Security analyses millions of emails and Web requests every day, detecting malware patterns as they emerge in real time, protecting organisations from attack long before traditional antivirus technology is even aware of the threat. Retaining control is easy with 24x7 access and flexible customization of policies, configuration settings, quarantine management, and reporting. An administrator can control corporate email policy, increase security and reduce legal liability by ensuring compliance with federal regulations and global privacy standards.

Implementation of the advanced filtering technology of Websense Email Security gave AXA Australia greater control over the material reaching employees’ desks. By simply adding and customizing rules, AXA Australia now has the flexibility to respond to the particular needs of its staff.

### Challenge

Delivering an email security solution which operates in line with AXA’s existing policies

### Solution

Websense Email Security™

### Benefits

Flexible email security solution and reduction of email threats by 85,000 per week

## About Websense

Websense, Inc. (NASDAQ: WBSN), a global leader in integrated Web, data and email security solutions, provides Essential Information Protection™ for approximately 44 million product seats under subscription. Distributed through its global network of channel partners, Websense software and hosted security solutions help organisations block malicious code, prevent the loss of confidential information and enforce Internet use and security policies. For more information, visit [www.websense.com](http://www.websense.com).

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## The Results

AXA Australia can now confidently screen out emails that fall outside the company's email usage policy without impeding access to genuine work related material.

One example is that some financial services abbreviations have inappropriate other meanings. Since installing Websense Email Security, AXA Australia has now developed rules to allow emails containing these abbreviations, but only when they occur as part of legitimate business communication.

A further example is the sensitive and personal client information sent to AXA Australia's underwriters on a daily basis. Many of these questionnaires contain material which may seem inappropriate when taken out of context. With Websense Email Security there are now only about 80 emails quarantined each week out of a total inbound email flow of over 155,700. These emails can then be easily reviewed on a case by case basis.

Websense Email Security also protects AXA Australia's staff from spam and viruses, cutting out over 85,000 of these email threats each week.

For a free evaluation of all Websense products or to view our online demos, visit [www.websense.com/evaluations](http://www.websense.com/evaluations).